

GDPR CLAUSE FOR CUSTOMERS AND POTENTIAL CUSTOMERS

1. Indication of the controller

The controller of personal data is CAPS d.o.o. with its registered office at ul. Grada Vukovara 296f, Zagreb. The contact with the data controller is possible via e-mail dp@caps-group.com

2. Purpose of processing

- a. Establishing business contacts - sales.
- b. Conclusion and performance of a sales contract.
- c. Keeping accounting and tax records.
- d. Collection of receivables.
- e. Assertion and protection against claims.

3. Legal basis

- a. Processing will take place on the basis of Article 6(1)(f) of the GDPR - processing is necessary for the legitimate purposes of the controller seeking to sell services.
- b. Processing will take place on the basis of Article 6(1)(b) of the GDPR - processing is necessary for the performance of pre-contractual and its conclusion.
- c. Processing will take place on the basis of Article 6(1)(c) of the GDPR - processing is necessary to fulfil a legal obligation.
- d. Processing will take place on the basis of Article 6(1)(f) of the GDPR - processing is necessary to pursue the legitimate liquidity interests of the controller.
- e. Processing will take place on the basis of Article 6(1)(f) of the GDPR - processing is necessary to pursue the legitimate interests of the controller consisting in defending the interests of the trader.

4. Processing period

The data will be processed:

- a. Until such time as effective objections/request for deletion of data is made, this applies to point 1 above.
- b. Until the termination/expiry of the contract subject to the claims limitation periods - applies to point 2 above.
- c. For 5 years from the end of the calendar year - applies to point 3 above.
- d. Until full settlement - applies to point 4 above.
- e. For 5 years from the end of the calendar year - applies to point 5 above.

5. Transfer of personal data

Your personal data will be transferred by the Controller exclusively to trusted entities such as companies providing and operating selected IT systems and solutions, postal and courier service providers acting on behalf of the Controller. Personal data will not be transferred outside the EEA or made available to international organisations.

6. Your rights

- 1) In connection with the processing of personal data by us, you have the right to:
- 2) demand access to your personal data,
- 3) demand the rectification of your personal data,
- 4) demand the deletion or limitation of the processing of your personal data,
- 5) portability of personal data understood as the transfer of data to another controller at the request of the data subject, if the processing takes place in IT systems and if the processing is based on consent,
- 6) file a complaint with the President of the Office for Personal Data Protection, if you believe that the processing violates the provisions of law.

The information you provide is voluntary, although it is necessary to establish a business relationship. Without providing data it is impossible to make inquiries, conclude contracts or perform them. The data provided will not be subject to profiling and no automatic decisions will be made on their basis.